

## About Concord

CONCORD IS THE PREMIER PROVIDER OF INTEGRATED FAX SOLUTIONS FOR BUSINESS. ITS ADVANCED NETWORK ARCHITECTURE PROVIDES BEST-OF-BREED CAPACITY, RELIABILITY, AND SECURITY FEATURES, AND SUPPORTS A COMPREHENSIVE RANGE OF SERVICE OFFERINGS INCLUDING VERSATILE WEB SERVICES THAT FACILITATE INTEGRATION WITH ANY CORPORATE SOFTWARE APPLICATION.

### CUSTOMERS

Concord customers enjoy all the benefits of feature-rich fax communications without the cost, effort, and maintenance issues associated with conventional fax systems and alternative fax technologies. This is achieved by platform-independent integration of fax and email, which in turn adds value to existing IT infrastructure and maximizes return on IT investments. Overall operations efficiency is greatly increased by the reduction of paper volume and the automation of document handling. Concord's software development kits enable easy customization of any software application to render it "fax enabled". And, Concord's fax services are also available as a brand-labeled solution for OEM customers.

### LEADERSHIP THROUGH TECHNOLOGY

Since its inception in 1996, Concord has been leading the industry with innovative solutions that pushed the edge of what is possible. Today, Concord is spearheading the industry with its fully redundant, SIP/T38 enabled network. Based on a pair of fully redundant data centers located in Seattle, WA and Chicago, IL, Concord provides

full fax functionality even in the case of regional catastrophic events. Concord's revolutionary data center failover technology enables rerouting of fax traffic in the blink of an eye resulting in exceptional business continuity and reliability.

### CONCORD IN THE COMMUNITY

Concord takes an active role in the community through its Charitable Giving Program. Concord sponsors a variety of organizations through financial and service donations.